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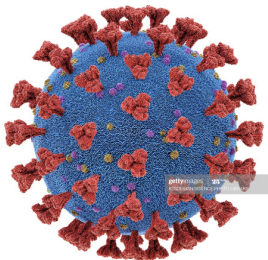
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Trails Newsletter

May 01, 2020

& - And The New Normal

First and foremost, I would like to thank everybody who sent well wishes, gifts, and cards, or offered help after my recent heart attack. YOU ARE SUCH A KIND GROUP OF INDIVIDUALS! THANK YOU! It helped tremendously in the recovery.

That said, my personal health threat paled in comparison to the one posed by the Coronavirus, of course. But thanks to the measures everyone took (social distancing, hand washing, extra cleaning, etc.) the virus did not make it into the Trails Racquet Club or its members, to the best of our knowledge. A couple of nursing homes along Nova Road across from the Trails Shopping Center had dozens of COVID-19 cases and multiple deaths, but no such events at the Trails.

What's more, luckily the Trails was allowed to stay open throughout the crisis. And while about a quarter of

our members decided to stay at home, the rest still played tennis. On most days, 6-7 courts were in use in the morning. Which is actually quite a good number.

With the virus gradually moving past its peak, it is time to re-assess what is really important to everyone. On the back page, you will find a new set of guidelines that will guide management through the months ahead. The basics: a more tolerant, more compassionate, kinder Trails Racquet Club. What that means in more detail on the back page.

Again, your help over the last couple of weeks managing the club has been incredible. We cannot thank you enough for your support.

And to top it all off, even in this time of crisis three new members joined. Read more about them in the following paragraph.

New Members

Pleasantly surprised that the Trails Racquet Club was open during much of the Coronavirus pandemic, a couple of friendly players tried out our courts and joined in April:

Adults:

- ◆ Trish Chester (entry level)
- ◆ Denise Wheaton (2.5)

◆ Matt Wheaton (2.5)

All three of them are young and very mobile on the court. They are currently working on more consistency in their game. Once that has been accomplished, they are looking forward to getting involved in matches with our Trails members.

Coronavirus Cost Savings

In response to the declining revenues due to the virus, your Trails Racquet Club has taken the following cost control measures:

- cancelled one of our remaining two phone lines (386-677-8096, which used to be the dedicated fax line as well as the line for the "little phone" by the library)
- temporarily suspended television

while nothing is on there anyway

- are bidding out lawn and clubhouse cleaning services

- reduced the club's opening hours slightly (on nights and Sundays).

While none of these measures should impact our players much, the savings will add up to a couple of hundred dollars per month.

A Kinder Trails Racquet Club

If the last two months have taught us something, it is that polarization and incompetency aren't helpful in such a crisis. Rather, what is needed is a unified, kinder, better informed, more compassionate society. While there are many such signs in our community at large already, your Trails Racquet Club will implement a number of new, kinder rules to its members – our “New Normal”.



- If you or someone in your family lost your job – no problem. We understand. 2 of our own kids worked until recently in the restaurant/hospitality industry and now lost their jobs. **WE WANT YOU TO CONTINUE ENJOYING TENNIS.** The tennis court should be your **SANCTUARY.** Just let Jan know, and money will **NOT** be a problem.
- If you have time on your hand, and maybe even a special skill, and you want to help - let us know. There is a long list of projects we are working (or not working) on, from small yard projects to paint jobs to clubhouse work to computer/software issues. We'd like your help and will work alongside you to make quick progress. And you'll even get a (small) credit to your Trails account, in addition to a mention in this newsletter.
- If you want to play in the club's off hours and need a gate key, let us know. Members who currently have such a key have shown excellent responsibility, and we'll gladly expand the program to all members now. No charge! Just keep in mind you will have to groom your court after your match.

With all those changes, we hope to make the Trails a happier place for all its members and guests and friends. Let us know if you have additional ideas.



Dear members of the Trails Racquet Club,

everything said in this newsletter is a reflection of the unprecedented times we live in, and the health scares both on a personal as well as societal level. Let's celebrate that we are fortunate to be able to play our favorite sport every day. Looking forward to seeing you on the courts soon. Happy Mother's Day, and Happy Trails to y'all.

Jan Buenner & Team